

ATTENTION:

GENERAL MANAGER ☐
 PARTS MANAGER ☐
 CLAIMS PERSONNEL ☐
 SERVICE MANAGER ☐

IMPORTANT - All
 Service Personnel
 Should Read and
 Initial in the boxes
 provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2010MY and early production 2011MY
 Legacy and Outback w/ Navigation and
 Rear View Camera

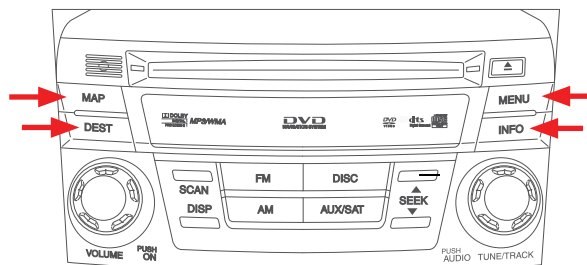
NUMBER: 15-144-10

DATE: 10/12/10

SUBJECT: Navigation System Update
 Update Disc KUMA 832-10-007
 • Legacy/Outback Version 6500

INTRODUCTION

The purpose of this bulletin is to provide the instructions for updating the Navigation Operating Software using the Navigation Program Update Disc. This update is for the operating system only and does not update the map data in any way. The updated software will address the following issue. The navigation operation buttons “Map” “Dest” “Menu” and “Info” are inoperative. The issue will only occur once on initial start up during one drive cycle, if the transmission gear selector (auto or manual) is put in reverse and taken out very quickly.



Legacy & Outback

COUNTERMEASURE IN PRODUCTION

The updated software was used in production starting mid-September, 2010.

Continued...

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS
 COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**SUBARU OF AMERICA, INC. IS “ISO
 14001 COMPLIANT”**

The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

PARTS

The Navigation Program Update Disc will be sent to all dealers the week of October 11, 2010. The previously released updates are all included in this version.

Note: Should you require an additional Navigation Program Update Disc, it can be ordered through parts, Part # SOA635087.

REPAIR PROCEDURE/INFORMATION

Note: If at any time the (+) positive or (-) negative battery cable is disconnected; the update procedure will need to be performed AGAIN going forward.

- 1) Turn ignition switch to the "ON" position.
- 2) Eject Map Disc from Navigation unit.
 - Screen will read "Please insert the Map Disc".
- 3) Load the Navigation Update Disc.
 - Screen will go blank for a moment.
 - Screen will read "System loading. Don't turn off the power".
 - After completion of update, screen will go blank, push agree button.
 - Screen will read "Disc is not a Map Disc".
- 4) Eject Navigation Update Disc.
 - Screen will read "Disc is not a MAP DVD".
- 5) Insert the Map Disc.

The Program Update process has been completed.

WARRANTY/CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair can be claimed using:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Navigation System Update	A067-318	ZLL-48	0.2